

Return and Refund Policy

Last updated: April 15, 2022

Thank you for shopping at Vakrangee.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Vakrangee Limited, Mumbai.

Goods refer to the items offered for sale on the Service.

Orders mean a request by You to purchase Goods from Us.

Service refers to the Website.

Website refers to Vakrangee, accessible from www.vakrangee.in

You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Order as per the service provided to you by the respective partner.

The deadline for cancelling an Order is from the date on which You received the Goods / Services or on which a third party you have appointed, who is not the carrier, takes possession of the product delivered.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By email: refund@vakrangee.in

Conditions for Returns

In order for the Goods / Services to be eligible for a return, please make sure that:

- The Goods / Services were purchased in the last 7 days

The following Goods cannot be returned:

- The supply of Goods / Services made to Your specifications or clearly personalized.
- The supply of Goods / Services which according to their nature are not suitable to be returned, deteriorate rapidly or where the date of expiry is over.
- The supply of Goods / Services which are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery.

We reserve the right to refuse returns of any merchandise that does not meet the above return conditions in our sole discretion.

Only regular priced Goods / Services may be refunded. Unfortunately, Goods / Services on sale cannot be refunded. This exclusion may not apply to You if it is not permitted by applicable law.

Returning Goods / Services

You are responsible for the cost and risk of returning the Goods to Us. You should send the Goods at the following address:

Respective Partner Website

We cannot be held responsible for Goods damaged or lost in return shipment. Therefore, We recommend an insured and trackable mail service. We are unable to issue a refund without actual receipt of the Goods or proof of received return delivery.